CADET PRO
Troubleshooting Chart

PROBLEM	POSSIBLE SOLUTION
Programming function does not work.	1. Is there an ON/OFF switch connected? A switch must be connected from the ON terminal pin to the OFF terminal pin for programming to work.
	2. Slide switch must be moved to PROG for programming options to be modified.
Door does not open after being triggered.	1. Is power connected and ON? (7 segment LEDs will light with power ON)
	2. Is program/run switch in the run mode? (switch should be down)
	3. Which activation situation is selected? See setting A1 - If LED is ON for program setting A1, the Activation input 2 will only activate the door while it is closing and has not reached Latch.
	4. Is there an ON/OFF switch connected? A switch must be connected from the ON terminal pin to the OFF terminal pin for the doors to open.
Door does not open if triggered immediately after going into Latch.	1. Increase the Safety1 inhibit time. See Setting 9.
Door does not delay when triggered even when a delayed time has been set up.	1. Which activation situation is selected? See setting A1 - If LED is ON for program setting A1 this is a special activation situation and there is no delay
	1. Only Activation Trigger 2 input (ACT=N 2) will provide a delay on opening. Activation Trigger 1 input (and the push button on the board) will ALWAYS give an instant trigger regardless of how the time delay has been set up
Door opens slowly	1. Check to see that the Back Check and latching magnets are adjusted properly
	2. Increase the opening speed – Function 0
Door will not open	1. Make sure the door is unlocked and main power is on.
	2. Remove obstacle that could be causing the door not to open.
	3. Make sure the 3 position switch (I 0 II) is set to automatic mode (I)
My door will not close	1. Remove any obstacle from in front of the door, which is activating the sensor, thus keeping the door open.
	2. Make sure the 3 position switch (I 0 II) is set to automatic mode (I)

WebDoor